



POWER SOLUTIONS

## QUALITY, ENVIROMENT & SAFETY POLICY

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For more than 30 years SATRON is reliability in the Energy Conversion SATRON increasingly raises toward the integration of Quality, Environment and Safety in order to ensure an excellent Product and Service, Customer loyalty, rationalization for the organization, continuous improvement, respect for the environment and the health and safety of its collaborators, planning actions in order to deal with risks and opportunities. For this reason the Company has pursued the Integrated Quality, Environment and Safety System, achieving the certification ISO 9001:2015, ISO 14001:2015 and ISO 45001. As a result, also the Company policy has been updated, reviewed and adapted according to the goals of SATRON which are :

### **Continuous Improvement..... With the Integrated System**

Development and consolidation of the Integrated Quality, Environment and Safety System, with the involvement of the entire organization, through the review of business practices, processes, monitoring and management systems. Ensuring the maintenance of what has been defined within organization, through the periodic review of the integrated maintenance system, reviewing the goals related to the Quality, Environment, Safety.

### **We are first of all “People”**

Training, awareness, skills for our collaborators and employees which are the fabric of the company, with complete training plans to improve the professionalism and the safeguard of the health and environment. The organization must ensure the awareness of the responsibilities and the sharing of the Safety, Environment and Quality goals. Ensuring that all employees have the same opportunities and can develop their individual skills, relieving any difficulties, living confidence and giving reliability to their future.

### **The Product “made in Italy”**

Historically consistent with a competitive Product which meets the technical specifications and high quality standards which have always been pursued, in spite of unfair competition or prices unconditionally pushed downward. Thanks to the experience and professionalism of our collaborators we developed two very interested branches of market. In addition to standard UPS suitable for information technology applications, we have OIL&GAS (Petrochemical Plants, Refineries etc..) where Industrial giants ask for Customized Power Supplies according their technical specifications and UTILITIES field of production and distribution of electric power. Inventory, production and testing business process should reflect this value and ensure their strength, with waste reduction, focus on the management of resources, decrease of the quantity of waste produced in the working steps. The choice of Research & Development for the design of the products should ensure, both in production process and use, the respect for the environment, health and safety while protecting the user and the disposal of the product as waste.

### **Customer satisfaction is our target**

The constant investment in the research of well-advanced (avant-garde) solutions made possible to be nowadays recognized for capacity to fulfill the most complex and specific requirements of our diverse clientele, with solutions that, thanks to energy conversion, get the load powered with or without mains. We aimed at a great internationalization process. Our turnover is today for more than 70% export with expectation of growth. In addition to the success in the Middle East markets, Russia and South America the challenge is to develop Africa and increase in Europe. Let us take as starting point for improvement and change the results of the customers' audits (inspection visit), of the witnessed test results, the requirements for the enrolment in the Vendor Lists and the visits to their headquarters, to continually adapt the company, the organization and the process to their quality standards.

### **The choice of collaborators makes the difference**

Maintaining and improving appropriate procedures to evaluate and select suppliers and professionals with respect of corporate standards in particular in the field of ethics, sustainability and fairness. Our suppliers must operate in accordance with the management of product and system quality, respecting the environment and the safety in the workplace, as well as acting virtuously. The absolute “must” will be increase the network with suppliers.

## Prevention is better than a cure

Ensuring a safe and healthy working environment and take appropriate preventive measures to reduce the risk of accidents and injuries, prevention of environment pollution minimizing as much as possible the causes of the risks related to the work environment.

Both for the Environment Health and Safety as prevention of injuries/incidents we monitor the “missed injuries” and contingencies and pursue a “Continuous Improvement Plan”.

## Compliance with Laws and Regulations

Continuous adjustment and verification of the compliance of all sectors with the regulation in force through :

- Legal compliance Plan with compulsory requirements analysis and those who we subscribe
- Environmental Impact and business risk audit
- Industry Standards
- Periodic review of industry check-list helped by expertise persons in the individual subjects and regular briefings provided by magazines and/or trade or industry associations.

## Communication

Ensure availability of an efficient and prompt communication to the inspection corporations and to the involved parties SATRON commits itself to ensure the knowledge, comprehension, spread and sharing its Quality, Environment and Safety Policy to every organization level, supplier and to those who work for the organization, inspection corporations as well as involved parties; certain this is a growth factor in the Company culture and a competitive benefit for the satisfaction of customers and involved parties.

## Ethics

Since its foundation, SATRON has believed in ethic behavior as a key for achievement of the business aims and has used it as reference in every daily work consistent with the principles of honesty, fairness, legality, responsibility and respect. These principles should also be a guide for those who work and collaborate with our Company, through the TENETS of SATRON, which are : good governance, respect, fairness and transparency. It is also a guarantee for all the internal and external stakeholders of the company, ensuring that the protection of individual and professional rights are constantly assured, for these reasons SATRON will shortly prepare the Organization and Management Model and the Code of Ethics, as imperative behavioral references that will identify the values in which we believe as individuals and as a company.

## The Management